

Electronic Shared Care Planning

phn
COUNTRY SA

An Australian Government Initiative

Do you want to:

Electronically participate in team-based care for your patients?

Improve patient referral workflow?

Know the current status of a care plan?

Improve patient engagement in the management of their care?

As we move to a more patient-centred way of managing chronic conditions, electronic shared care planning systems are becoming more popular. With initiatives such as Health Care Homes, many of these systems are designed to help you manage the patient workflows involved in those initiatives.

Accessible through a range of means including a web browser, desktop software or a mobile app, these systems connect general practitioners with other health professionals to improve communication and make the patient journey more efficient – minimising costs and ultimately improving patient outcomes.



For more information, contact digital.health@country.saphn.com.au

Electronic Shared Care Planning

How can a Shared Care Planning system help you?

While each system will vary in features and usage, fundamentally your chosen system should enable you to automate time-consuming collaborative processes, such as team agreements and follow-up reports, reduce phone tag with care team partners, fax follow-up, and document scanning.

Your chosen system should:

- Remove the need for paper-based care plans
- Integrate with your clinical management systems
- Identify goals, targets and actions for your patient
- Enable your patient to easily view and act on their activities
- Enable care team partners to view and accept referrals
- Provide alternate communication methods to phone, fax and email
- Provide reminders and notifications to ensure real-time communication to the care team.

Are there costs involved?

There may be costs involved with implementing a system and you should seek quotes from a range of reputable vendors. Ask the vendor how they charge for their software:

- Per GP?
- Monthly or annual subscription?
- Bulk clinic discounts?

- Bonus service features such as enhanced training and support?
- Do they charge your team care partners?

Some vendors advertise their pricing on their website. Ask your peers what platform they are using.

What do I need to set it up?

Many systems are web based so in theory, a good internet connection and your device of choice should get you connected. Ask your vendor what they recommend in way of minimum hardware or software for accessing their system.

What should I do next?

- Ask your peers what system they are using and consider the pros and cons
- Investigate the vendors below to find the one that best suits your needs and budget
- Request a demonstration from the vendors
- Seek quotes from several vendors.

Other Resources

Health Care Homes

www1.health.gov.au/internet/main/publishing.nsf/Content/health-care-homes-professional

HealthPathways SA

www.southaustraliaproject.healthpathwayscommunity.org

My Health Record

www.myhealthrecord.gov.au

Electronic Shared Care Planning Systems *

Inca(cdmNet) - Precedence Health Care

www.precedencehealthcare.com/cdm-inca

OceanCare - Ocean Health Systems

www.oceancare.com.au

CareMonitor - Caremonitor Pty Ltd

www.caremonitor.com.a

*The above products are currently in use with the Health Care Homes trial

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