

Electronic Shared Care Planning

Questions for your Vendor

This document is not intended to be an exhaustive list of system features and functions. You should consider your current Shared Care Planning workflow and procedures and think about the features you like and how they may translate to an electronic system. Ask your vendor whether their system caters for those features.

Integration with other systems

Does it integrate with my Clinical Management system (CMS)?

If not, will it require an additional log in to use?

Can I access it from my CMS consulting screen or patient window?

How would other care team members access the care plan?

Is there any integration with My Health Record and how does it integrate?

Does the system keep an audit log of access to a Patients My Health Record when accessed from the system?

Notes

Documentation management - Document storage, sharing and creation of referrals

Is there an Enhanced Primary Care (EPC) plan template for Allied Health?

Is there a Home Medicines Review (HMR) referral template for Pharmacy?

Is there an Allied Health referral letter template for non-EPC inclusion?

Is there a Specialist letter template?

Is the care plan saved into the Patient record in my CMS? How?

Can a care team member upload documents to the care plan?

What are the print view options should I need to print the care plan?

What reporting or dashboard options are available?

Notes

For more information, contact digital.health@countryaphn.com.au



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Provider considerations

Role Based Access selectively limits the viewing capability of sensitive patient information to specific staff within your clinic. Can "roles" be assigned to categories of staff or care team members?

What roles are available and what access or capability do they have?

How do I manage the roles?

When choosing a care plan team member, does the system pre-populate based upon my preferences?

Can I select providers from a directory?

Are there location-based choices?

How are care plan updates and activities shared between providers?

Notes

Patient care plan considerations

Does the system identify Patients who could benefit from a care plan?

Can the system assess a Patient's health risks and needs based upon:

- Health summary import from CMS?
- Clinical metrics such as Pathology, Measurements or Patient entered data?

For the creation of a care plan:

- Are the clinical goals based on conditions imported from my CMS?
- Can the conditions be edited for inclusion in a care plan?
- Can I generate Patient orientated lifestyle goals and objectives?
- Is the care plan segmented i.e. Lifestyle/ Biometric/Medications/General?

Notes

Patient access and options

How can my Patient access their care plan? Smart device, web portal?

Does it show Patient actions/goals and targets?

Does it integrate with an online booking system?

Does it send the Patient a reminder for appointments?

Does it send the Patient a notification for test results and updates to goals and activities?

Is a Patient focused printable version of the care plan available?

Notes

Costs

How does the vendor charge? Monthly? yearly? Per GP?

Do they charge other care plan team members?

Is it free to HCH trial sites?

Is there an installation fee?

Notes

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