Using the My Health Record in South Australia



Webinar Handout - August / September 2019

An Australian Government Initiative

A brief overview on current participation and access in South Australia:

- SA Health status update
- Pathology and Diagnostic Imaging uploads
- Private Hospitals update
- Pharmacy registration and use

An update on works in progress:

- Specialist engagement
- Pharmacy Shared Medicines List

SA Health status update

Public hospital status registration located at: https://www.myhealthrecord.gov.au/about/who-is-using-digital-health/public-hospitals-and-health-services-connected-my-health-record

SA Health Approach - Key points

- Uploads by EPAS (Sunrise) or OASCIS in place
- Viewing platform enabled separate to the Clinical systems
- Access is only provided to Health Providers
- Access is registered through SA Health ICT infrastructure
- All use is monitored
- Users must be approved by their Department before being listed
- Access is revoked when a Health Provider leaves SA Health

Hospital Listing

Country Hospitals - viewing functionality

All Country Sites as reported by SA Health

| Hospital access – View and Upload Functionality | | |
|---|---|--|
| Hampstead Rehabilitation Centre | Port Augusta Hospital | |
| Flinders Medical Centre | Repatriation General Hospital* (Closed) | |
| Glenside Hospital | Royal Adelaide Hospital | |
| Lyell McEwin Hospital | The Queen Elizabeth Hospital | |
| Modbury Hospital | St Margaret's Hospital | |
| Mount Gambier Health Service | Women's & Children's Hospital* | |
| Noarlunga Hospital | * Not using – other reasons | |

SA Health Guidelines for use of the My Health Record (MHR)

Located at: https://www.sahealth.sa.gov.au/wps/wcm/connect/public+content/sa+health+internet/clinical+resources/clinical+topics/communicating+for+safety

"Tool 2: Using the My Health Record in clinical communication" includes:

- MHR in SA Health
- · Access to the MHR system for authorised users
- Use of MHR in clinical care
- · Consent and MHR
- Discharge summaries
- Review and audit of the use of MHR
- Sharing and security of patient information

Pathology and Diagnostic Imaging uploads

Please note:

- Pathology results are only loaded for Patients REGISTERED for a My Health Record (MHR)
- If you DO NOT want the results to be uploaded Please indicate on the referral form
- The default will be to upload the results to the MHR
- · Results will still be sent to the Referrer as per current arrangements
- Patient cannot view their results on the record for 5 working days; that is the Referrer has 5 working days to notify the Patient of the results
- Results loaded to the MHR, will be visible to other providers from the day sent to the Referrer

Pathology overview

SA Pathology:

- Able to upload all results, across Metro and Country locations
- Will process any referral taken to their labs

ClinicalLabs (Healthscope and Gribbles):

- Uploading to the MHR
- · Require an e-referral to upload to the MHR
- · e-referrals can be configured with BP and Medical Director
- To set up configuration for e-referral, contact to local lab or online at: https://www.clinicallabs.com.au/doctor/results/ehealth-downloads/

Clinpath:

- Uploading upon receipt of e-referral
- e-referrals can be configured with BP and MD
- To set up configuration for e-referral, contact to local lab or online at: https://www.clinipathpathology.com.au/clinicians/online-tools/electronic-ordering/

Abbots Pathology:

- Working on upload functionality
- Will need to update referral forms

Diagnostic Imaging Overview

SA Health Diagnostic Imaging Services:

- Imaging reports are being uploaded from ALL SA Health Imaging locations
- This includes both Outpatient and Inpatient reports

Dr Jones and Radiology SA:

- In progress
- Promedicus software now compliant enabling action for connection

Benson Radiology

· Waiting for Comrad software to complete development

Private Hospital Update

Please note: registered locations are notifying patients at admission that their records will be uploaded to the MHR Private Hospitals registered for the MHR:

| Healthscope | Little Company of Mary | Ramsay Health Care |
|---|--|---|
| Griffith Rehabilitation Hospital Ashford Hospital Flinders Private Hospital The Memorial Hospital Parkwynd Hospital | Calvary North Adelaide Hospital Calvary Rehabilitation Hospital Calvary Wakefield Hospital Calvary Central Districts | Kathlyn Day Centre Adelaide Clinic Fullarton Private Hospital |

Pharmacy Status

- 97% of Pharmacies registered for the My Health Record
- 85% of Pharmacies uploading Dispensing records to the MHR
- Sites not loading waiting for software compliancy

| Software | Viewing | Uploading |
|-------------|--------------------|-----------|
| FRED | Yes | Yes |
| Minfos | Yes | Yes |
| Corum/LOTS | Yes | Yes |
| Mountaintop | Due September 2019 | |

Specialists update

Slower uptake:

- Around 26 Specialists groups registered so far
- RACP and RACS are receiving support and updates from the Digital Health Agency
- Presentation to the South Australian chapters of the RACP and RACS Groups have occurred in early September
- APHN and CSAPHN are working cooperatively to support registration and set up

Allied Health

In Country SA PHN:

- Over 50 Allied Health Providers registered
- Strong interest by Physio's
- Most use by PRODA
- Allied Health mixed ability to upload
- Locations working towards compliant software

Country SA PHN Digital Health Focus

Support registration in the Healthcare Identifier Service:

- SMD interoperable functionality
- Listing of services in the Health Provider Directory function

Support uptake of SMD by Allied Health and Pharmacy

- National Accreditation Standards
- Interoperable
- Support of e-referrals

Future work: Medication Safety Roadmap

- · Real time Prescription Monitoring Pilots running.
- Pharmacist Shared Medicines List to be available soon
- E-prescribing activities to occur based upon the framework of the MHR, HI services and electronic transfer of prescriptions.

Collated by the Pharmacist

Pharmacy Shared Medicines List PSML to contain:

- Prescribed medication
- Non- prescription medication
- Complementary vitamins and supplements
- How and when to take medication

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