

Country SA - After Hours Primary Health Care 2019/20 - 2023/24 Activity Summary View



AH - 1000 - AH1 After Hours Access to Primary Health Care and support



Activity Metadata

Applicable Schedule *

After Hours Primary Health Care

Activity Prefix *

AH

Activity Number *

1000

Activity Title *

AH1 After Hours Access to Primary Health Care and support

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

The aim of this activity is to provide support to, or coordination of activity to assist the management, continuity of care and support of John and Jenny who have complex health needs and may be frequent users of the health system as an avenue for them to self-manage and receive integrated care in their community from a primary care provider, avoiding any unnecessary hospitalisations hospital.

This activity will also work with Local Health Networks and services to identify options for improvements in after-hours primary health services to redirect or improve access for John and Jenny in the after hours.

Description of Activity *

This activity expands Country Access to Cardiac Health (CATCH) into the after-hours to cover all of the CSAPHN region. CATCH includes operation of a central referral point for John and Jenny who may have experienced a cardiac event, maintains a referral database and provision of virtual health coaching to support their health journey.

These activities address after-hours program objectives through improving service responsiveness to the needs of John and Jenny and reducing unnecessary hospital re-admissions. The focus for this funding period will be expanding the "GP Hybrid model" which provides multi-disciplinary support and linkages back to John and Jenny's usual GP through face to face, telephone support and digital technology where available.

These activities address after-hours program objectives through improving service responsiveness and reducing hospital re-admissions. The focus for this funding period will be expanding the "GP Hybrid model" which provides multi-disciplinary support and linkages back to the patients usual GP through face to face and telephone support.

Increased CATCH scope to include diabetes care and management, and additional cardiac conditions through underspends.

Increased access to dental services in the after hours through underspends.

Needs Assessment Priorities *

Needs Assessment

Needs Assessment For Country SA

Priorities

Priority	Page reference
After Hours Access (GEN-7)	29
Aboriginal Health (GEN-1)	45
Health Systems Integration and Coordination (GEN-6)	30
Health Workforce (GEN-2)	27



Activity Demographics

Target Population Cohort

All country South Australians

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Campbelltown (SA)	40104
Gawler - Two Wells	40201
Lower North	40502
Yorke Peninsula	40504
Mid North	40503
Eyre Peninsula and South West	40601
Murray and Mallee	40703
Fleurieu - Kangaroo Island	40701
Limestone Coast	40702
Barossa	40501
Outback - North and East	40602
Adelaide Hills	40102



Activity Milestone Details/Duration

Activity Start Date

30/06/2021

Activity End Date

29/06/2022

Service Delivery Start Date

July 2021

Service Delivery End Date

June 2022

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

n/a

Co-design or co-commissioning comments

n/a



AH - 2000 - AH2 Umoona - Step down care & coordination service



Activity Metadata

Applicable Schedule *

After Hours Primary Health Care

Activity Prefix *

AH

Activity Number *

2000

Activity Title *

AH2 Umoona - Step down care & coordination service

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

The aim of this activity is to provide culturally appropriate support to John and Jenny with a severe mental illness, in their recovery during the after hours period by providing support in a hospital setting that encourages the person to remain admitted and receive appropriate follow up care in order to get the best recovery outcome possible.

Description of Activity *

Provision of after hours support to John and Jenny with a severe mental illness is a gap in service delivery which has been identified in the Coober Pedy region. Aboriginal people are prone to self-discharge prior to completion of a treatment program. The activity will be supported at the primary care level through care coordination and a multidisciplinary approach under the guidance of a psychiatric service and in collaboration with Mental Health service providers and a Mental Health Nurse. The activity will support John and Jenny in the after hours period through availability of Aboriginal Health Worker and/or Mental Health Nurse attendance in hospital based care. This will provide an opportunity for the person to get the best chance to recover and improve their health outcome.

The Aboriginal Health Worker will also provide support to Aboriginal people presenting to the hospital in the after hours and provide reassurance and support to those going through detox. The Mental Health Nurse will coordinate case management plans with regards to the activity of the Aboriginal Health Workers clients they have engaged during after hours.

Needs Assessment Priorities *

Needs Assessment

Needs Assessment For Country SA

Priorities

Priority	Page reference
After Hours Access (GEN-7)	29



Activity Demographics

Target Population Cohort

This activity is targeted towards Aboriginal people with severe mental illness in the Coober Pedy region.

Region coverage:

The District Council of Coober Pedy

In Scope AOD Treatment Type *

Indigenous Specific *

Yes

Indigenous Specific Comments

This activity will engage with Aboriginal and Torres Strait Islander people through the Aboriginal Health Worker and the Mental Health Nurse.

Coverage

Whole Region

No

SA3 Name	SA3 Code
Outback - North and East	40602



Activity Consultation and Collaboration

Consultation

Engagement with appropriate stakeholders across country SA regions has been imbedded in the activity of the PHN. It is complemented by consultation with Clinical Council/s and Community Advisory Committee/s. Consultation also occurs at the strategic and peak body level across the State and elsewhere as appropriate. Further, commissioned service providers are required to demonstrate their consultation activities and how service delivery is based on need, feedback and evaluation.

Collaboration

Cooper Pedy does not have a local mainstream Community Mental Health team and relies on quarterly clinics in support of psychiatric visits. The activity aim is to provide culturally appropriate support to Aboriginal people with severe mental illness in their recovery in the after-hours by providing support in a hospital setting that encourages the person to stay admitted in order to get the best recovery outcome possible. The activity does not duplicate services that should be provided by state and territories as it has a focus on care coordination at the primary mental health care level and assists with the transition out of acute care into primary care and provides support once discharged. The program is reliant on collaboration between the local hospital, Umoona Tjutagku Health Service Aboriginal Corporation and the visiting Community Mental Health team.



Activity Milestone Details/Duration

Activity Start Date

30/06/2021

Activity End Date

29/06/2022

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July 2021

Service Delivery End Date

June 2022

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

n/a

Co-design or co-commissioning comments

n/a



AH - 3000 - AH3 - After Hours Innovation Activity



Activity Metadata

Applicable Schedule *

After Hours Primary Health Care

Activity Prefix *

AH

Activity Number *

3000

Activity Title *

AH3 - After Hours Innovation Activity

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

John and Jenny could represent vulnerable Aboriginal mother and children in remote areas of SA.

The aim of this activity is to increase the efficiency and effectiveness of health services for John and Jenny, particularly vulnerable populations, and those at risk of poor health outcomes by providing innovative local approaches and increased access to after-hours primary health care. This is achieved via broad consultation with community, stakeholders, and reference to the CSAPHN Needs Assessment. This ensures priority setting and strategies that align with After Hours Primary health care service needs.

Description of Activity *

CSAPHN will target after hours gaps in services within the region and commission organisations who are eligible and competent to deliver services that meet the needs of John and Jenny in the community.

This is achieved by commissioning organisations to deliver activities that demonstrate meeting a local need of John, Jenny and the broader community, whilst working towards sustainability post-CSAPHN funding. Projects supported under the After-Hours Innovation Grants will:

- Be directed by broad consultation and the CSAPHN Needs assessment to ensure evidence based After Hours Primary Health care planning.
- Increase access to after-hours primary health care where there are identified gaps in services, encouraging service providers to explore innovative and sustainable service delivery models.

- Enable improved health outcomes for people with acute, complex and chronic conditions, especially those at risk of an after-hours hospital presentation.
- Provide support to client groups who are at risk of poor health outcomes, particularly those who experience one or more vulnerabilities.
- Offer general practice the opportunity to; extend their existing opening hours in the after-hours period and/or increase GP/nursing service capacity. General Practice will be required to manage their particular AH PIP arrangement and ensure they do not claim an additional PIP amount for the funded period. Commissioned services will be orientated around non-urgent care and reduction of the top five potentially preventable hospitalisations.
- Expansion of the afterhours innovation in telehealth for aged care to encompass all of country residential facilities.
- Afterhours general practice grants for local services to those who are more likely to present to a hospital after hours because of lack of access to alternate services at risk of an after hours hospital presentation
- After hours immunisation program for vaccine preventable diseases
- After hours helplines / telehealth and education to health professionals for dental and gender diverse related health information, advice and treatment
- Expansion of dental outreach services to rural, remote and very remote communities

Needs Assessment Priorities *

Needs Assessment

Needs Assessment For Country SA

Priorities

Priority	Page reference
After Hours Access (GEN-7)	29
Aboriginal Health (GEN-1)	45
Health Systems Integration and Coordination (GEN-6)	30
Reducing Potentially Preventable Hospitalisations (GEN-8,9)	23
Chronic Conditions and Risk Factors (GEN-4)	16
Immunisation (GEN-11)	18
Other Population Health Factors (GEN-5)	21



Activity Demographics

Target Population Cohort

All country South Australians

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Campbelltown (SA)	40104
Gawler - Two Wells	40201
Lower North	40502
Yorke Peninsula	40504
Mid North	40503
Eyre Peninsula and South West	40601
Murray and Mallee	40703
Fleurieu - Kangaroo Island	40701
Limestone Coast	40702
Barossa	40501
Outback - North and East	40602
Adelaide Hills	40102



Activity Milestone Details/Duration

Activity Start Date

30/06/2021

Activity End Date

29/06/2022

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

Yes

Decommissioning

No

Decommissioning details?

n/a

Co-design or co-commissioning comments

n/a



AH - 4000 - AH4 headspace and psychological therapies extended access



Activity Metadata

Applicable Schedule *

After Hours Primary Health Care

Activity Prefix *

AH

Activity Number *

4000

Activity Title *

AH4 headspace and psychological therapies extended access

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

This aim of this activity is to provide John and Jenny with a mental illness access to flexible opening hours to support help seeking behaviour and provide increased opportunities to access services. 'After hours' primary health care is effective for people who cannot wait or access treatment within regular hours.

Description of Activity *

headspace provides high quality early intervention care and services for a range of mental health challenges young adults commonly experience, with the aim of heading off any long-term adverse effects.

Also addressing the objective of improving coordination of care to ensure John and Jenny receive the right care in the right place at the right time, this activity targets young people with mental health issues who are unable to access headspace service during normal working hours.

The headspace centres receiving this after hours funding will be expected to provide services that fit within headspace scope. An extension to existing funded services will enable Psychological Therapies to be offered in the after hours time period to provide access to John and Jenny who are unable to access services during business hours.

Needs Assessment Priorities *

Needs Assessment

Needs Assessment For Country SA

Priorities

Priority	Page reference
After Hours Access (GEN-7)	29
Lack of Mental Health support for young people (MH-2)	67
Address service gaps in the provision of psychological therapies and outreach to rural and remote areas (MH-3)	67



Activity Demographics

Target Population Cohort

This activity is targeted towards:

- * young adults aged 12-25 years old particularly those with co-morbid mental health, drug and alcohol, physical and vocational problems; and
- * people in rural and remote areas and other under-serviced and/or hard to reach populations with a diagnosable mild, moderate mental illness.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

SA3 Name	SA3 Code
Eyre Peninsula and South West	40601
Murray and Mallee	40703
Fleurieu - Kangaroo Island	40701
Limestone Coast	40702
Outback - North and East	40602
Adelaide Hills	40102



Activity Consultation and Collaboration

Consultation

Engagement with appropriate stakeholders across country SA regions has been imbedded in the activity of the PHN. It is complemented by consultation with Clinical Council/s and Community Advisory Committee/s. Consultation also occurs at the strategic and peak body level across the State and elsewhere as appropriate including headspace, ACCHO's and NGO's.

Collaboration

Collaboration has occurred with headspace sites in the LGAs involved.



Activity Milestone Details/Duration

Activity Start Date

30/06/2021

Activity End Date

29/06/2022

Service Delivery Start Date

July 2021

Service Delivery End Date

June 2022

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

n/a

Co-design or co-commissioning comments

n/a



AH - 5000 - AH5 Youth Drug and Alcohol extended access



Activity Metadata

Applicable Schedule *

After Hours Primary Health Care

Activity Prefix *

AH

Activity Number *

5000

Activity Title *

AH5 Youth Drug and Alcohol extended access

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

The aim of this activity is to provide young John and Jenny with a mental health & drug and alcohol issues who often require flexible opening hours to support help seeking behaviour and provide increased opportunities to access services. 'After hours' primary health care is effective for John and Jenny who cannot wait or access treatment within regular hours.

Description of Activity *

Alcohol and other Drugs program will be provided by the West Coast Youth and Community Support Services to youth with a focus on the Aboriginal population in the of the far west town of Pt Lincoln which has been identified as a high need area.

Needs Assessment Priorities ***Needs Assessment**

Needs Assessment For Country SA

Priorities

Priority	Page reference
After Hours Access (GEN-7)	29
Mental Health and drug and alcohol co-morbidity (DA-5)	55



Activity Demographics

Target Population Cohort

This activity is targeted towards Indigenous young adults aged 12-25 years old particularly those with co-morbid mental health, drug and alcohol, physical and vocational problems.

In Scope AOD Treatment Type *

Indigenous Specific *

Yes

Indigenous Specific Comments

This activity will engage with Aboriginal and Torres Strait Islander people through the Drug and Alcohol Worker at West Coast Youth & Community Support Services.

Coverage

Whole Region

No

SA3 Name	SA3 Code
Eyre Peninsula and South West	40601



Activity Consultation and Collaboration

Consultation

Engagement with appropriate stakeholders across country SA regions has been imbedded in the activity of the PHN. It is complemented by consultation with Clinical Council/s and Community Advisory Committee/s. Consultation also occurs at the strategic and peak body level across the State and elsewhere as appropriate including headspace, ACCHO's and NGO's. Further, commissioned service providers are required to demonstrate their consultation activities and how service delivery is based on need, feedback and evaluation.

Collaboration

Collaboration has occurred with headspace sites in the CSAPHN region, West Coast Youth Community Services, ACCHO's.



Activity Milestone Details/Duration

Activity Start Date

30/06/2021

Activity End Date

29/06/2022

Service Delivery Start Date

July 2021

Service Delivery End Date

June 2022

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

n/a

Co-design or co-commissioning comments

n/a



AH - 6000 - AH6 After Hours Mental Health access in the Fleurieu Region



Activity Metadata

Applicable Schedule *

After Hours Primary Health Care

Activity Prefix *

AH

Activity Number *

6000

Activity Title *

AH6 After Hours Mental Health access in the Fleurieu Region

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

The aim of this activity is to increase after hours access to mental health services for vulnerable populations of John and Jenny particularly those at risk of poor health outcomes to enhance timeliness of care and preventing unnecessary after hours hospital presentations.

Description of Activity *

This activity focuses on existing commissioned and private sector Mental Health Service providers to offer their current services in the after hours time period to facilitate access to John and Jenny who are unable to access services during business hours. This will ensure patients receive the right care in the right place at the right time and prevent avoidable hospital presentations.

Needs Assessment Priorities ***Needs Assessment**

Needs Assessment For Country SA

Priorities

Priority	Page reference
After Hours Access (GEN-7)	29
Address service gaps in the provision of psychological therapies and outreach to rural and remote areas (MH-3)	67



Activity Demographics

Target Population Cohort

This activity is targeted towards people, including youth who have difficulty accessing after hours mental health services in the Fleurieu region.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

SA3 Name	SA3 Code
Fleurieu - Kangaroo Island	40701



Activity Consultation and Collaboration

Consultation

Engagement with appropriate stakeholders across country SA regions has been imbedded in the activity of the PHN. It is complemented by consultation with Clinical Council/s and Community Advisory Committee/s. Consultation also occurs at the strategic and peak body level across the State and elsewhere as appropriate including headspace, ACCHO's and NGO's.

Collaboration

Collaboration occurs with; General Practice, Allied Health providers, Pharmacy, Mental Health Service Providers, NGO Health Service Providers and any other organisation active in the primary health area.



Activity Milestone Details/Duration

Activity Start Date

30/06/2021

Activity End Date

29/06/2022

Service Delivery Start Date

July 2021

Service Delivery End Date

June 2022

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

n/a

Co-design or co-commissioning comments

n/a



AH - 7000 - AH7 Regional medication management support service



Activity Metadata

Applicable Schedule *

After Hours Primary Health Care

Activity Prefix *

AH

Activity Number *

7000

Activity Title *

AH7 Regional medication management support service

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

The aim of this activity will be to upskill the primary health and aged care workers on Quality Use of Medicines and related programs, medicines optimisation and the prevention of medication related factors that impact on the health and wellbeing of John and Jenny.

Description of Activity *

This existing commissioned activity facilitates connection between peak bodies, general practice, allied health, pharmacy, and community health services to minimising misuse, over-use and under-use of John and Jenny's medications.

This activity is delivered by the Drug and Therapeutics Information Service (DATIS) in the after-hours and has a country South Australia wide approach, focusing on the following activities:

- Coordinating and supporting face to face regional multidisciplinary medication advisory meetings between GPs, RACF staff, Allied Health providers and Pharmacists
- Providing after-hours access for health professionals to the DATIS Therapeutic Advice Line
- Providing face to face visits to rural and remote regions and meet with GPs, Pharmacists, Residential Aged Care Facilities (RACF's) and the wider multidisciplinary team to focus on medicines optimisation and medication related factors that contribute to poor outcomes for John and Jenny and preventable hospital admissions
- Promoting the use of e-technologies as a platform for multidisciplinary communication and education

- Providing material support and promotional activities/programs.

This existing activity relates improves outcomes through working collaboratively with health professionals and services to integrate and facilitate a seamless experience of health care medication management for John and Jenny.

Needs Assessment Priorities *

Needs Assessment

Needs Assessment For Country SA

Priorities

Priority	Page reference
After Hours Access (GEN-7)	29
Health Systems Integration and Coordination (GEN-6)	30
Reducing Potentially Preventable Hospitalisations (GEN-8,9)	23
Health Workforce (GEN-2)	27
Chronic Conditions and Risk Factors (GEN-4)	16



Activity Demographics

Target Population Cohort

This activity is targeted towards General Practitioners, RACF staff, allied health providers and pharmacists.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Campbelltown (SA)	40104
Gawler - Two Wells	40201
Lower North	40502
Yorke Peninsula	40504
Mid North	40503
Eyre Peninsula and South West	40601
Murray and Mallee	40703
Fleurieu - Kangaroo Island	40701
Limestone Coast	40702
Barossa	40501
Outback - North and East	40602
Adelaide Hills	40102



Activity Consultation and Collaboration

Consultation

Collaboration



Activity Milestone Details/Duration

Activity Start Date

30/06/2021

Activity End Date

29/06/2022

Service Delivery Start Date

July 2021

Service Delivery End Date

June 2022

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

n/a

Co-design or co-commissioning comments

n/a