



NPS - 8000 - INT 4 - Service Navigator



Activity Metadata

Applicable Schedule *

National Psychosocial Support

Activity Prefix *

NPS

Activity Number *

8000

Activity Title *

INT 4 - Service Navigator

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area ***Other Program Key Priority Area Description****Aim of Activity ***

To expand and enhance existing psychosocial support services to include service navigation activities that improve integration of local health services and make the health system more accessible for people with severe mental illness and associated psychosocial disorders.

Description of Activity *

Due to the vast geographical land area covered by CSAPHN, service providers delivering psychosocial supports are best placed to provide service navigation activities that are relevant to their unique region/s. As such, CSAPHN will commission existing Country Wellness Connection (CWC) service providers (delivering NPS1 and CoS2) to deliver service navigation activities that are in line with the Service Navigation Measure Guidance. In addition to the activities outlined in this schedule, Service Providers will also promote the CWC Services Directory and work with CSAPHN to ensure this online resource is up to date, user friendly and relevant for their region/s.

Service navigation activities will be monitored and evaluated in direction from provided schedules and via the overarching performance and commissioning framework of the PHN. CSAPHN, together with their CWC service providers, will also update the Flinders Transition Support Project on the implementation and evaluation of the measure as required.

Needs Assessment Priorities *

Needs Assessment

Priorities



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

CWC service providers delivering NPS1 and CoS2 are to be consulted. CSAPHN will work with providers to collect data to measure the success of this activity and when participating in the Service Navigation evaluation led by the Flinders Transition Support Project.

Collaboration

Ongoing collaboration with commissioned psychosocial service providers and the Flinders Transition Support Project.



Activity Milestone Details/Duration

Activity Start Date

30/06/2021

Activity End Date

29/06/2022

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments