

Country SA - National Psychosocial Support 2019/20 - 2023/24 Activity Summary View



NPS - 1000 - NPS1 – Commission the National Psychosocial Support Measure in accordance with the NPS Guidance



Activity Metadata

Applicable Schedule *

National Psychosocial Support

Activity Prefix *

NPS

Activity Number *

1000

Activity Title *

NPS1 – Commission the National Psychosocial Support Measure in accordance with the NPS Guidance

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Other Program Key Priority Area Description

Aim of Activity *

To build psychosocial functional capacity of clients who are not accessing the NDIS that addresses individual needs and complements clinical mental health and physical health services.

Description of Activity *

CSAPHN will continue to commission non-government organisations with expertise in delivering services to people with mental illness, to deliver psychosocial support services. A tendering process has been undertaken to determine the most appropriate organisations to deliver this service.

All contracted services will continue to be monitored and evaluated in accordance with direction from provided schedules for activity and via the overarching performance and commissioning frameworks of the PHN.

All NPS service providers will support partnerships, clinical handover and linkages. They will:

- support referrers to ensure individuals are appropriately referred to the most suitable psychosocial treatment available
- interact with the broader social services sector
- effectively manage and monitor data
- engage with the LHN(s) and acute sector.
- provide NDIS testing/re-testing support to up to 77% of NPS-M clients who are assessed as requiring ongoing and higher levels of support

*Extension of NPS-M service delivery through to 31 December 2021 inclusive of additional NPS Testing Support funding and approved 2020/21 carryovers while future funding decisions regarding the program and bi lateral agreements with the State are finalised.

Needs Assessment Priorities *

Needs Assessment

Priorities



Activity Demographics

Target Population Cohort

People with severe mental illness who are not eligible for assistance through the NDIS, and who did not previously receive psychosocial services through programs such as Partners in Recovery (PIR), Day to Day Living (D2DL) or the Personal Helpers and Mentors (PHaMs).

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

NA

Coverage

Whole Region

No

SA3 Name	SA3 Code
Limestone Coast	40702
Murray and Mallee	40703



Activity Consultation and Collaboration

Consultation

CSAPHN met with a range of providers individually as part of the initial needs assessment process to determine locations of highest need and service model.

In addition, Country SA PHN consults with a range of organisations and the LHN via:

- Regular CSAPHN and CHSALHN quarterly meetings
- The monthly NDIS Mental Health Interest Group meeting – co-chaired by the Mental Health Coalition of South Australia and National Disability Services
- Central Adelaide and Hills Psychosocial NDIS Communities of Practice
- The Country North SA PIR Consortium (Chair)

Ongoing consultation occurs via the South Australian National Disability Insurance Scheme (NDIS) Psychosocial Disability Transition Task Force. The purpose of this taskforce is to monitor the impact of the NDIS transition arrangements on clients and service providers and develop solutions and advise on appropriate action. Membership of the taskforce consists of State Government Agencies, Australian Government Agencies, PHNs, NGOs and Live Experience Representatives.

Collaboration

Collaboration with commissioned providers occurs via ongoing communication regarding the effectiveness of the service and any issues with access and demand.



Activity Milestone Details/Duration

Activity Start Date

30/06/2020

Activity End Date

30/12/2021

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Direct negotiation with current commissioned providers.



NPS - 3000 - COS 1 - Commission existing Commonwealth funded psychosocial support Service Providers to deliver 12



Activity Metadata

Applicable Schedule *

National Psychosocial Support

Activity Prefix *

NPS

Activity Number *

3000

Activity Title *

COS 1 - Commission existing Commonwealth funded psychosocial support Service Providers to deliver 12

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area ***Other Program Key Priority Area Description****Aim of Activity ***

To ensure all active CCMH clients who have been found ineligible for supports under the NDIS receive appropriate ongoing psychosocial support services whilst ongoing CoS 2 arrangements are considered.

Description of Activity *

CSAPHN will fund, engage and commission providers of former CCMH programs (PIR, PHaMs and D2DL) to deliver 12 months of the Continuity of Support (CoS) service to facilitate time for CSAPHN to develop a new process for the ongoing CoS 2 service and NPS connectivity in each region. Data regarding the number of clients who are eligible for CoS will be able to be collected during this period to inform this process.

All contracted services will be monitored and evaluated in accordance with direction from provided schedules for activity and via the overarching performance and commissioning frameworks of the PHN.

Needs Assessment Priorities *

Needs Assessment

Priorities



Activity Demographics

Target Population Cohort

People with severe mental illness who are not eligible for assistance through the NDIS, and who are no longer receiving psychosocial services through programs such as Partners in Recovery (PIR), Day to Day Living (D2DL) or the Personal Helpers and Mentors (PHaMs).

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

NA

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Campbelltown (SA)	40104
Lower North	40502
Yorke Peninsula	40504
Limestone Coast	40702
Mid North	40503
Gawler - Two Wells	40201
Barossa	40501
Murray and Mallee	40703
Outback - North and East	40602
Adelaide Hills	40102
Eyre Peninsula and South West	40601
Fleurieu - Kangaroo Island	40701



Activity Consultation and Collaboration

Consultation

All current PHaMs, D2DL and PIR providers are to be consulted. Client numbers, transition data, funding allocations, remoteness and key issues will be considered.

Collaboration

Ongoing collaboration with the commissioned providers will occur via regular meetings and quarterly reporting.



Activity Milestone Details/Duration

Activity Start Date

30/06/2019

Activity End Date

29/06/2020

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

N/A



NPS - 4000 - COS 2 - Commission new psychosocial services under Continuity of Support (CoS) for Country SA



Activity Metadata

Applicable Schedule *

National Psychosocial Support

Activity Prefix *

NPS

Activity Number *

4000

Activity Title *

COS 2 - Commission new psychosocial services under Continuity of Support (CoS) for Country South Aus

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

To commission new psychosocial support services targeted to support clients who previously accessed services under the CCMH programs PIR, D2DL and PHaMs, and who are ineligible for support under the NDIS.

Description of Activity *

CSAPHN are currently out to tender for the ongoing Cos 2 service (closed tender process for existing CoS 1 providers) to identify best placed regional providers to deliver CoS services to identified clients of the CCMH programs PIR, D2DL and PHaMs who have been found ineligible for supports under the NDIS.

New CoS providers deliver services are complementary to those available within the sector through other Government funded psychosocial initiatives and mental health programs, with a recovery and strength based-focus for clients. These services aim to:

- increase personal capacity, confidence and self-resilience;
- increase social participation and interaction;
- streamline access and approach to appropriate services;
- provide flexible and responsible support in accordance with program guidance documentation; and
- Support clients requiring ongoing and higher levels of service to re-test eligibility for the NDIS.

Needs Assessment Priorities *

Needs Assessment

Priorities



Activity Demographics

Target Population Cohort

Previous clients of the Commonwealth community mental health programs Partners in Recovery (PIR), Day to Day Living (D2DL) or the Personal Helpers and Mentors (PHaMs) who are found ineligible for supports under the NDIS. To be eligible for services under the CoS program, persons must:

- have accessed supports under PIR, D2DL or PHaMs as of 30 June 2019;
- have tested for eligibility under the NDIS and received an ineligible assessment decision or, have been deemed ineligible to apply due to under age or residence requirements;
- reside in the coverage area of the PHN where they are seeking support;
- not be restricted in their ability to participate in the community fully and actively because of their residential settings (e.g. prison or a psychiatric facility); and
- not be receiving or entitled to receive similar community supports through state or territory government programs.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

NA

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Campbelltown (SA)	40104
Lower North	40502
Yorke Peninsula	40504
Limestone Coast	40702
Mid North	40503
Gawler - Two Wells	40201
Barossa	40501
Murray and Mallee	40703
Outback - North and East	40602
Adelaide Hills	40102
Eyre Peninsula and South West	40601
Fleurieu - Kangaroo Island	40701



Activity Consultation and Collaboration

Consultation

All current PHaMs, D2DL and PIR providers are to be consulted. Client numbers, transition data, funding allocations, remoteness and key issues will be considered.

Collaboration

Ongoing collaboration with the commissioned providers will occur via regular meetings and six-monthly reporting.



Activity Milestone Details/Duration

Activity Start Date

10/03/2020

Activity End Date

03/05/2020

Service Delivery Start Date

July 2020

Service Delivery End Date

June 2022

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: Yes

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

N/A



NPS - 5000 - INT 1 – Undertake an “unmet need” project to identify developing gaps in the psychosocial sector.



Activity Metadata

Applicable Schedule *

National Psychosocial Support

Activity Prefix *

NPS

Activity Number *

5000

Activity Title *

INT 1 – Undertake an “unmet need” project to identify developing gaps in the psychosocial sector.

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

To develop a robust picture of the unmet need for psychosocial services within Country SA and in particular locations to inform ongoing PHN commissioning

Description of Activity *

Collaborate/commission relevant organisations to gather evidence and data on unmet need, particularly for new referrals in Country SA regions who are currently without NPSM services.

Ensure regular updates are provided to the South Australian National Disability Insurance Scheme (NDIS) Psychosocial Disability Transition Task Force.

Needs Assessment Priorities ***Needs Assessment****Priorities**



Activity Demographics

Target Population Cohort

People with severe mental illness who are not eligible for assistance through the NDIS, and who psychosocial services through programs such as Partners in Recovery (PIR), Day to Day Living (D2DL) or the Personal Helpers and Mentors (PHaMs).

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

NA

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Campbelltown (SA)	40104
Lower North	40502
Yorke Peninsula	40504
Limestone Coast	40702
Mid North	40503
Gawler - Two Wells	40201
Barossa	40501
Murray and Mallee	40703
Outback - North and East	40602
Adelaide Hills	40102
Eyre Peninsula and South West	40601
Fleurieu - Kangaroo Island	40701



Activity Consultation and Collaboration

Consultation

Consultation, communication and planning will inform establishment arrangements and initial planning of the unmet need project. This will occur with a range of key organisations as follows:

- South Australian NDIS Psychosocial Disability Transition Task Force
- Country SA PHN and Adelaide PHN
- Mental Health Coalition of South Australia (MHCC)
- Psychosocial Support Service Providers
- Country SA Local Health Network
- Flinders University or Uni SA
- Tafe SA
- Eyre Futures
- West Coast Homecare
- CEG

Collaboration

The Mental Health Coalition of South Australia will lead this project.

The NDIS Mental Health Interest Group will provide regular information to the project.



Activity Milestone Details/Duration

Activity Start Date

30/06/2020

Activity End Date

29/06/2022

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Direct negotiation with current commissioned provider



NPS - 6000 - INT 2 - Ensure commissioned services complement or enhance existing services under the South Austral



Activity Metadata

Applicable Schedule *

National Psychosocial Support

Activity Prefix *

NPS

Activity Number *

6000

Activity Title *

INT 2 - Ensure commissioned services complement or enhance existing services under the South Austral

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area ***Other Program Key Priority Area Description****Aim of Activity ***

Developing referral pathways for clinicians, community mental health providers and state government funded clinical mental health services to enable people within the community to access PHN funded psychosocial supports.

Description of Activity *

NPS services complement and enhance the Intensive Home Based Support Service (IBHSS) delivered by the State government under the NPS measure bilateral agreement.

The IBHSS is the service delivered under the NPSM bi-lateral agreement by the State government. Neami National are funded to deliver this service across South Australia.

CSAPHN will continue to collaborate with Neami National to ensure our services have good referral pathways for clients between the services and do not duplicate activity.

Needs Assessment Priorities *

Needs Assessment

Priorities



Activity Demographics

Target Population Cohort

People with severe mental illness who are not eligible for assistance through the NDIS, and who are not receiving psychosocial services through programs such as Partners in Recovery (PIR), Day to Day Living (D2DL) or the Personal Helpers and Mentors (PHaMs).

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

NA

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Murray and Mallee	40703



Activity Consultation and Collaboration

Consultation

Ongoing consultation occurs via the South Australian National Disability Insurance Scheme (NDIS) Psychosocial Disability Transition Task Force. The purpose of this taskforce is to monitor the impact of the NDIS transition arrangements on clients and service providers and develop solutions and advise on appropriate action.

Collaboration

Ongoing collaboration with Neami National, the PHN and our NPS commissioned provider is essential to the successful enhancement of services in NPS region.



Activity Milestone Details/Duration

Activity Start Date

30/06/2020

Activity End Date

29/06/2022

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

N/A



NPS - 7000 - INT 3 - Planning, funding, commissioning and establishing psychosocial supports to support clients o



Activity Metadata

Applicable Schedule *

National Psychosocial Support

Activity Prefix *

NPS

Activity Number *

7000

Activity Title *

INT 3 - Planning, funding, commissioning and establishing psychosocial supports to support clients o

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area ***Other Program Key Priority Area Description****Aim of Activity ***

To support Commonwealth community mental health clients to test for eligibility under the NDIS via planning, funding, commissioning and establishing services under the CoS and integration of services with the NPS program while ensuring no gaps in service delivery to these clients.

Description of Activity *

Activities will include but not limited to:

- Operational and internal administrative support for planning, funding, commissioning and establishing psychosocial supports to support clients of Commonwealth community mental health programs PIR, D2DL and PHaMs that are ceasing on 30 June 2019.
- Targeted projects to scope areas in which service providers may require extra support to assist their hard-to-reach clients to test NDIS eligibility, as well as promoting activities and processes that are working well.
- Providing information and advice to all stakeholders on the psychosocial supports and programs available
- Working closely with current service providers of PIR, D2DL and PHaMs to support clients to continue to receive supports and to transition to new arrangements for which they are eligible.
- Collecting and managing client data received from current PIR, D2DL and PIR service providers to ensure a smooth transition for clients to new arrangements.

Needs Assessment Priorities *

Needs Assessment

Priorities



Activity Demographics

Target Population Cohort

People with severe mental illness who do not meet the access criteria for the NDIS that require psychosocial support.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

NA

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Campbelltown (SA)	40104
Lower North	40502
Yorke Peninsula	40504
Limestone Coast	40702
Mid North	40503
Gawler - Two Wells	40201
Barossa	40501
Murray and Mallee	40703
Outback - North and East	40602
Adelaide Hills	40102
Eyre Peninsula and South West	40601
Fleurieu - Kangaroo Island	40701



Activity Consultation and Collaboration

Consultation

Ongoing consultation occurs via the South Australian National Disability Insurance Scheme (NDIS) Psychosocial Disability Transition Task Force. The purpose of this taskforce is to monitor the impact of the NDIS transition arrangements on clients and service providers and develop solutions and advise on appropriate action.

Collaboration

Ongoing collaboration with Neami National, the PHN and our NPS commissioned provider is essential to the successful enhancement of services in NPS region.



Activity Milestone Details/Duration

Activity Start Date

30/06/2020

Activity End Date

29/06/2022

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

N/A



NPS - 8000 - INT 4 - Service Navigator



Activity Metadata

Applicable Schedule *

National Psychosocial Support

Activity Prefix *

NPS

Activity Number *

8000

Activity Title *

INT 4 - Service Navigator

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area ***Other Program Key Priority Area Description****Aim of Activity ***

To expand and enhance existing psychosocial support services to include service navigation activities that improve integration of local health services and make the health system more accessible for people with severe mental illness and associated psychosocial disorders.

Description of Activity *

Due to the vast geographical land area covered by CSAPHN, service providers delivering psychosocial supports are best placed to provide service navigation activities that are relevant to their unique region/s. As such, CSAPHN will commission existing Country Wellness Connection (CWC) service providers (delivering NPS1 and CoS2) to deliver service navigation activities that are in line with the Service Navigation Measure Guidance. In addition to the activities outlined in this schedule, Service Providers will also promote the CWC Services Directory and work with CSAPHN to ensure this online resource is up to date, user friendly and relevant for their region/s.

Service navigation activities will be monitored and evaluated in direction from provided schedules and via the overarching performance and commissioning framework of the PHN. CSAPHN, together with their CWC service providers, will also update the Flinders Transition Support Project on the implementation and evaluation of the measure as required.

Needs Assessment Priorities *

Needs Assessment

Priorities



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

CWC service providers delivering NPS1 and CoS2 are to be consulted. CSAPHN will work with providers to collect data to measure the success of this activity and when participating in the Service Navigation evaluation led by the Flinders Transition Support Project.

Collaboration

Ongoing collaboration with commissioned psychosocial service providers and the Flinders Transition Support Project.



Activity Milestone Details/Duration

Activity Start Date

30/06/2021

Activity End Date

29/06/2022

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments