



## In country SA you can contact:

### Organisation and Areas Covered

#### Country & Outback Health

08 8644 4900

Online referral: [www.cobh.com.au/care-finder](http://www.cobh.com.au/care-finder)

Adelaide Hills, Barossa, Eyre Peninsula, Flinders and Far North, Lower North, Mallee and Southern (Fleurieu Peninsula), Mid North, Riverland, and South East and Yorke.

#### Centacare Catholic Country SA Ltd

1800 759 865 • [cedunaadmin@cccsa.org.au](mailto:cedunaadmin@cccsa.org.au)

Ceduna and Streaky Bay.

#### Agedcare Alternatives

08 8408 4600 • [info@agedcarealternatives.net.au](mailto:info@agedcarealternatives.net.au)

Adelaide Hills, Mallee and Southern (Fleurieu Peninsula), Riverland and South East.

### If the care finder service isn't right for someone?

There are other options of help depending on the persons needs. Services to consider are:

- ✓ **My Aged Care** contact centre: 1800 200 422 or [myagedcare.gov.au](http://myagedcare.gov.au)
- ✓ **Services Australia Aged Care Specialist Officer:** 1800 227 475
- ✓ **OPAN** (Older Persons Advocacy Network): 1800 700 600
- ✓ **Carer Gateway:** 1800 422 737
- ✓ **National Dementia Helpline:** 1800 100 500
- ✓ **National Disability Insurance Scheme:** 1800 643 787
- ✓ **Disability Gateway:** 1800 643 787
- ✓ **Ability First Australia** Younger People in Residential Aged Care: 1800 771 633

**HealthPathways** is a free online website for GPs, nurses and other health and social sector professionals to access up-to-date clinical management, assessment, referral and local service information for South Australia.

To access or register to HealthPathways:  
<https://southaustralia.communityhealthpathways.org>

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# Care finder program

**Free support for people eligible to access aged care services and other community support.**

Health professionals or other referrers information



The care finder service provides intensive assistance to help people understand and access aged care services and connect with other relevant support in the community. The service is not for everyone, and eligibility criteria applies.

**Who can receive assistance:**

- ✓ Aged 65 years or older, or
- ✓ 50 years or older for Aboriginal and Torres Strait Islander people,
- ✓ have limited or no family or support network,
- ✓ be eligible for government-funded aged care, this includes people who are homeless or experiencing housing insecurity.

**In addition, the person should be experiencing one or more of the following:**

- ✓ language or other communication barriers,
- ✓ finding it difficult to understand information or make decisions,
- ✓ reluctance to engage with aged care services and their safety is at risk,
- ✓ hesitancy to engage with government services due to past experiences.

If you are contacting a care finder service on behalf of someone else, you need their permission first.

**What help can the service provide:**

- ✓ meet the person in their home or a place of their choice,
- ✓ explain what aged care services are available and help them understand the system,
- ✓ talk to My Aged Care with the person, arrange, and attend assessments if required,
- ✓ assist with the completion of relevant forms,
- ✓ find and connect the person with aged care support, as services are available,
- ✓ connect them to other local community supports, such as health, mental health, housing and homelessness, drug and alcohol services and community groups,
- ✓ check-in regularly to make sure everything is okay and provide ongoing assistance as needed.

**Care finders do not provide care coordination which remains the day-to-day responsibility of service providers.**

## In metropolitan SA you can contact:

Organisation	Areas Covered
<b>COTA SA</b> 08 8232 0422 • agedcarenavigator@cotasa.org.au	Metropolitan Adelaide
<b>Catalyst Foundation (Seniors Information Service)</b> 08 8168 8776 (press option 2) carefinder@catalystfoundation.com.au	Adelaide, Campbelltown, Charles Sturt, Marion, Norwood-Payneham-St Peters, Onkaparinga, Playford, Port Adelaide Enfield, Prospect, Salisbury, Tea Tree Gully, Unley, Walkerville, West Torrens
<b>Uniting Care Wesley Bowden</b> 08 8245 7196 • carefinder@ucwb.org.au	Adelaide City, Charles Sturt, Holdfast Bay, Marion, Mitcham, Port Adelaide Enfield, Prospect, Tea Tree Gully, West Torrens
<b>Aged Rights Advocacy Service</b> 08 8232 5377 • aras@agedrights.asn.au	Playford, Salisbury
<b>City of Onkaparinga</b> 1300 156 484 • carefinder@onkaparinga.sa.gov.au	Onkaparinga
<b>Hutt Street Centre</b> 08 8418 2500 • carefinder@huttstcentre.org.au	Adelaide City, Norwood- Payneham-St Peter -Walkerville
<b>Agedcare Alternatives</b> 08 8408 4600 • info@agedcarealternatives.net.au	Adelaide City, Burnside, Campbelltown, Holdfast Bay, Marion, Mitcham, Norwood - Payneham - St Peters, Onkaparinga, Playford, Port Adelaide – East, Port Adelaide – West, Prospect – Walkerville, Salisbury, Tea Tree Gully, Unley
<b>Anglicare SA</b> 1800 317 009 • agedcare@anglicaresa.com.au	Adelaide City, Burnside, Charles Sturt, Campbelltown, Holdfast Bay, Marion, Mitcham, Norwood-Payneham-St Peters, Onkaparinga, Playford, Port Adelaide Enfield, Prospect, Salisbury, Tea Tree Gully, Unley, Walkerville, West Torrens
<b>City of Salisbury</b> 08 8406 8227 • housing@salisbury.sa.gov.au	Salisbury, Playford
<b>Community Transition</b> 08 8249 0700 carefinder@communitytransitions.com.au	Adelaide, Burnside, Campbelltown, Charles Sturt, Holdfast Bay, Marion, Mitcham, Norwood-Payneham-St Peters, Onkaparinga, Playford, Port Adelaide Enfield, Prospect, Salisbury, Tea Tree Gully, Unley, Walkerville, West Torrens
<b>Adelaide Day Centre for Homeless Persons</b> Phone number: 08 8232 0048 Workforce representing clients: 08 8223 7393 Email: coordinator@adcentre.org.au	Adelaide City