

Country SA - NMHSPA Bilateral PHN Program 2024/25 - 2027/28 Activity Summary View



NAB-H2H - 01 - Adult Mental Health Centre - Pt Pirie (Satellite)



Activity Metadata

Applicable Schedule *

NMHSPA Bilateral PHN Program

Activity Prefix *

NAB-H2H

Activity Number *

01

Activity Title *

Adult Mental Health Centre - Pt Pirie (Satellite)

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Head to Health Adult Mental Health

Aim of Activity *

In accordance with the published service model, guidance provided by the Department and within the funding amounts provided for this Activity, Country SA PHN must establish and operate a Medicare Mental Health Satellite service in Port Pirie.

The national head to health centres and satellite service model was developed to support consistency in the establishment and implementation of the National Head to Health roll out.

Description of Activity *

CSAPHN will commission the Medicare Mental Health Satellite service in Port Pirie to provide the following core service elements:

- i. respond to people experiencing crisis or in significant distress;
- ii. provide a central point to connect people to other services in the region, including through offering information and advice about mental health, service navigation and referral pathways for individuals and their carers and family;
- iii. provide in-house assessment using the Intake, Assessment and Referral (IAR) decisional support tool to connect people with the most appropriate services; and
- iv. provide evidence-based and evidence-informed immediate and short to medium term episodes of care, including utilisation of digital mental health platforms.

Building on existing service integration and needs based planning, CSAPHN will:

- i. work with the Yorke and Northern Local Hospital Network to develop protocols for appropriate care integration and seamless transfer of patients when needed;
- ii. liaise with key primary care services, public and private hospitals, General Practitioner clinics, Aboriginal Community Controlled Health Services and non-Government and community organisations including consumer and carer representative groups or lived experience representatives to establish and operate centres and satellites; and
- iii. integrate with the national Head to Health intake and assessment phone service.

Needs Assessment Priorities *

Needs Assessment

Country SA PHN-Needs Assessment 2025-2028 (Nov 2024)

Priorities

Priority	Page reference
Mental health services that are accessible to people living in rural and remote regions	187
Access to responsive and appropriate mental health services	188
Integrated mental health services and systems for coordinated care across the health and social sector	188



Activity Demographics

Target Population Cohort

Medicare Mental Health Centres and Satellites provide a safe and welcoming space for people and their family and friends in country South Australia who may be in distress or crisis; or need help finding the right mental health services for their individual needs.

The target population for this service is aimed at adults 18 - 65 years experiencing moderate to high levels of emotional distress, crises, mental ill health, and/or addiction, and their families and carers through a 'no wrong door' approach.

Indigenous Specific *

No

Coverage

Whole Region

No

SA3 Name	SA3 Code
Mid North	40503



Activity Consultation and Collaboration

Consultation

Request for tender is complete with Neami National the successful service provider engaged. Service is operational and official launch occurred in November 2024

Community and stakeholder engagement and consultation continues to occur, inclusive of regional mental health service mapping in 2024 in Port Pirie to map local steps of care against IAR levels of care in preparedness for the Medicare adult mental health service.

Set up of local community governance committee, involving monthly service Intergration meetings occurring with the Local Health Network, local lived experience representatives and the service provider during service establishment. Frequency will reduce and focus translating to service integration within key referral partners and service provider performance management.

Establishment of complex service committee, with a primary objective to provide effective and robust guidance and assurance on systems (including clinical systems), planning and procedures for the Centre.

Regular scheduled engagement with the commissioned service provider delivering the Medicare Mental Health Phone Service (formerly Head to Health Assessment and Referral Phone Service).

A Community of Practice network was formed early 2025 across all 5 South Australian Medicare Mental Health Centres, with regular, ongoing meetings planned.

Collaboration

Building on existing service integration and needs based planning, CSAPHN will:

- i. work with the Yorke and Northern Local Hospital Network to develop protocols for appropriate care integration and seamless transfer of patients when needed;
- ii. Fully integrate with the National Head to Health intake and assessment phone service; and
- iii. liaise with key primary care services, public and private hospitals, General Practitioner clinics, Aboriginal Community Controlled Health Services and non-Government and community organisations including consumer and carer representative groups or lived experience representatives to establish and operate centres and satellites.



Activity Milestone Details/Duration

Activity Start Date

01/05/2023

Activity End Date

30/06/2026

Service Delivery Start Date

30/06/2024

Service Delivery End Date

30/06/2026



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: Yes
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

CSAPHN will work with the Service Provider in co-design of the service model and ensure integration with broader Head to Health network and local health systems.



NAB-DBST - 01 - Distress Brief Support Trial



Activity Metadata

Applicable Schedule *

NMHSPA Bilateral PHN Program

Activity Prefix *

NAB-DBST

Activity Number *

01

Activity Title *

Distress Brief Support Trial

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description**Aim of Activity ***

Country SA PHN in collaboration with the Department for Health and Wellbeing (on behalf of the South Australian Government) will establish and deliver two Distress Brief Support (DBS) trial site/s in Country SA. The Trial sites will adhere to the national principles and operating guidance and overall program model. Place-based co-design will occur to ensure the activity addresses local need and is integrated with existing supports and the community.

The provision of two key elements of the model being a community engagement point, and a short-term support team are designed to help people manage their distress before reaching crisis point.

Description of Activity *

Commissioning via open tender approach and delivery of DBS in the Eyre Peninsula, specifically targeting Port Lincoln and Whyalla. DBS will form one approach to the stepped care framework for primary mental health care in Country SA. The commissioned service provider will ideally have workforce who live and work in the Eyre Peninsula region and have local knowledge and understanding of the community.

Clients will receive DBS via a short-term program (up to 3 weeks) providing early support to people aged 18 years and above experiencing distress.

1. Community engagement point offering immediate compassionate response together with the offer of a warm referral for further support.
2. Short-term support team will provide compassionate practical support, and work to establish connections with and for the person to connect them to longer-term supports that help to address their drivers of distress. Additionally, through a strengths-based approach the team will empower the person to cope with their distress by promoting positive help seeking behaviour.

Key elements of the DBS trial in Country SA are:

- Rural and remote access requires a specific and localised flexible approach
- Anyone in distress is eligible
- Referral into the service should be widely available
- Support should be individually responsive, strengths-based, trauma-informed, and holistic
- Timely access and connection to practical support
- No one leaves the service to no support or to a waiting list
- Follow-up is an essential component of the service
- Personnel must be well placed to connect with and be trusted by priority population groups, building rapport and trusted relationships with those living in rural communities.
- Enhancing community and workforce capability through training opportunities

Needs Assessment Priorities *

Needs Assessment

Country SA PHN-Needs Assessment 2025-2028 (Nov 2024)

Priorities

Priority	Page reference
Mental health services that are accessible to people living in rural and remote regions	187
Access to responsive and appropriate mental health services	188
Integrated mental health services and systems for coordinated care across the health and social sector	188



Activity Demographics

Target Population Cohort

People aged 18 years and above experiencing distress living in Country SA

Indigenous Specific *

No

Coverage

Whole Region

No



Activity Consultation and Collaboration

Consultation

Country SA PHN will work closely with the Department for Health and Wellbeing (on behalf of the South Australian Government), local service providers, local health networks, community and social services, to establish clear protocols to support warm referrals and connections beyond the Distress Brief Support site.

Involvement of people with lived experience of mental health to support a range of activities including service co-design, delivery, monitoring and evaluation.

The commissioned service provider will collaborate, build partnerships and co-design with the local organisations and community groups representing priority populations, such as Aboriginal and Torres Strait Islander people and other cultural groups.

Collaboration

Country SA PHN has ongoing commitments to consultation through our established Primary Health Network Community Advisory Committees, which cover much of our regional catchment including:

- Barossa Local Health Cluster
- Far West Local Health Cluster
- Fleurieu Region Community Services Advisory Committee
- Limestone Coast Community Service Round Table (LCCSRT)
- Lower Eyre Local Health Cluster
- Mid North Local Health Cluster
- Riverland Community Services Alliance
- Roxby Downs Community Board Health Forum
- Upper Eyre Local Health Cluster

These Committees are essential to provide the community perspective to Country SA PHN and ensure that decisions, investments are innovations are patient centred, cost-effective, locally relevant and aligned to local care experiences and expectations.

Building on existing service integration and needs based planning, Country SA PHN will:

- i. work with our Local Hospital Network (or equivalent) to develop protocols for appropriate care integration and seamless transfer of patients when needed;
- ii. liaise with key primary care services, public and private hospitals, General Practitioner clinics, Aboriginal Community Controlled Health Services and non-Government and community organisations including consumer and carer representative groups or lived experience representatives to establish and operate the DBS trial; and
- iii. work closely with South Australia Health in the joint planning and co-commissioning of this service.



Activity Milestone Details/Duration

Activity Start Date

01/06/2025

Activity End Date

30/06/2026

Service Delivery Start Date

01/06/2025

Service Delivery End Date

30/06/2026



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: Yes

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

Co-design activity - Placed based codesign to occur by the commissioned service provider.

Co-commissioning or joint-commissioning arrangements - In collaboration with the Department for Health and Wellbeing (on behalf of the South Australian Government) as per the SA Mental health and Suicide Prevention Bilateral Agreement.



NAB-UAS - 01 - Universal Aftercare Services



Activity Metadata

Applicable Schedule *

NMHSPA Bilateral PHN Program

Activity Prefix *

NAB-UAS

Activity Number *

01

Activity Title *

Universal Aftercare Services

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Mental Health Priority Area 5: Community based suicide prevention activities

Aim of Activity *

Country SA PHN in collaboration with the Department for Health and Wellbeing (on behalf of the South Australian Government) will increase access to services for individuals following a recent suicide attempt and or suicide crisis, inclusive of coordinated discharge planning and care coordination.

Description of Activity *

Expansion of aftercare services in Country SA via open tender approach and delivery of aftercare in the Adelaide Hills, Murry Bridge and Mount Gambier regions and the establishment of physical locations from which to provide responsive and effective service to those communities. These services will trial expanded referral pathways into aftercare to increase access for individuals who may have experienced a suicide attempt or crisis without attending a hospital.

The implementation and expansion of universal aftercare services for individuals following a suicide attempt and/or suicidal crisis will be consistent with best practice support and aligned to the national principles and the Lived Experience of Suicide Service Guidelines operating. Place-based co-design will occur to ensure the activity addresses local need and is integrated with existing supports and the community. collaboratively with the Department and SA Health to agree a Service Model

Country SA will consider the commissioning of a digital aftercare service(s) to support regions outside the coverage area of physical sites and/or complement physical service availability.

Additionally, Country SA PHN will develop an aftercare model for young people, to help address the high prevalence of self-harm and suicide among children aged 12-17 years in the region.

Needs Assessment Priorities *

Needs Assessment

Country SA PHN-Needs Assessment 2025-2028 (Nov 2024)

Priorities

Priority	Page reference
Mental health services that are accessible to people living in rural and remote regions	187
Access to responsive and appropriate mental health services	188
Integrated mental health services and systems for coordinated care across the health and social sector	188



Activity Demographics

Target Population Cohort

Individuals and groups at risk of suicide targeting but not exclusive to:

- Individuals after a suicide attempt.
- Aboriginal and Torres Strait Islander communities that are at high risk of suicide

Indigenous Specific *

No

Coverage

Whole Region

No

SA3 Name	SA3 Code
Murray and Mallee	40703
Adelaide Hills	40102



Activity Consultation and Collaboration

Consultation

Country SA PHN will work closely with the Department for Health and Wellbeing (on behalf of the South Australian Government), local service providers, local health networks, community and social services, to establish clear protocols to support warm referrals and connections beyond the universal aftercare service.

Country SA PHN has engaged with over 500 individuals face to face from regional and rural communities, undertook the largest placed based regional consultation across 2019 - 2022 gathering information to support implementation of a systems approach to suicide in regional SA. Additionally, Country SA PHN lead and or funded 78 community events and approx. 4563 people attended evidenced based training and capacity building opportunities. We continue to build on these regional consultations, which continues to inform Country SA PHN's suicide prevention initiatives.

Involvement of people with lived experience of mental health to support a range of activities including service co-design, delivery, monitoring and evaluation.

The commissioned service provider will collaborate, build partnerships and co-design with the local organisations and community groups representing priority populations, such as Aboriginal and Torres Strait Islander people and other cultural groups.

Collaboration

Country SA PHN has ongoing commitments to consultation through our established Primary Health Network Community Advisory Committees, which cover much of our regional catchment including:

- Barossa Local Health Cluster
- Far West Local Health Cluster
- Fleurieu Region Community Services Advisory Committee
- Limestone Coast Community Service Round Table (LCCSRT)
- Lower Eyre Local Health Cluster
- Mid North Local Health Cluster
- Riverland Community Services Alliance
- Roxby Downs Community Board Health Forum
- Upper Eyre Local Health Cluster

These Committees are essential to provide the community perspective to Country SA PHN and ensure that decisions, investments are innovations are patient centred, cost-effective, locally relevant and aligned to local care experiences and expectations.

Building on existing service integration and needs based planning, Country SA PHN will:

- i. work with our Local Hospital Network (or equivalent) to develop protocols for appropriate care integration and seamless transfer of patients when needed;
- ii. liaise with key primary care services, public and private hospitals, General Practitioner clinics, Aboriginal Community Controlled Health Services and non-Government and community organisations including consumer and carer representative groups or lived experience representatives to establish and operate universal aftercare; and
- iii. work closely with South Australia Health in the joint planning and co-commissioning of this service.

In addition, Country SA PHN collaborates and connects with:

- Lived experienced representatives
- the National Aboriginal Community Controlled Health Organisation's Culture Care Connect Program
- regional Suicide Prevention Networks and community of practice events, and participates in the suicide prevention capacity building program, which provides expert research, evidence, and implementation support to communities across Australia
- local Government to support the operationalisation of their Public Health Plans that relate to Mental Health and Suicide Prevention and State Government Agencies in the development of their Suicide Prevention Plans prescribed by the Suicide Prevention Act 2021
- non-government organisations that support groups identified at greater risk of suicide and/or provide services that support psychosocial risk factors that are evidenced in the ABS Cause of Death Data release



Activity Milestone Details/Duration

Activity Start Date

01/06/2025

Activity End Date

30/06/2026

Service Delivery Start Date

01/06/2025

Service Delivery End Date

30/06/2026



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: Yes

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

Yes

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments

Co-design - placed based codesign to occur by the commissioned service provider.

Co-commissioning or joint-commissioning arrangements - In collaboration with the Department for Health and Wellbeing (on behalf of the South Australian Government) as per the SA Mental health and Suicide Prevention Bilateral Agreement.



NAB-HE - 01 - Headspace Enhancement - Berri



Activity Metadata

Applicable Schedule *

NMHSPA Bilateral PHN Program

Activity Prefix *

NAB-HE

Activity Number *

01

Activity Title *

Headspace Enhancement - Berri

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Mental Health

Aim of Activity *

Enhance individual headspace services' capacity to respond to local need and increase access to coordinated, multi-disciplinary care for cohorts of young people, as well as to improve workforce attraction and retention for the headspace Centres and sites in our region.

Activity will follow the Primary Health Network Youth Mental Health Activity Guidance and reflect the National headspace service model.

Description of Activity *

Results expected to be achieved within planning period:

Provide headspace services with additional capacity to meet the current and increasing needs of young people experiencing, or at risk of, mild to moderate mental illness

- Increased access to supports via recruitment of additional clinical and non-clinical staff
- Recruitment of identified positions reflective of community demographics eg: cultural advisors/care connectors
- Enhancing GP remuneration under the Subsection 19(2) exemption (for eligible headspace locations)
- building the capacity of the workforce via professional development and upskilling, including upskilling in culturally appropriate care
- Improving the implementation of appropriate and evidenced based approaches
- Supplementing salaries for the existing multi-disciplinary workforce

- Improving care coordination, referral pathways and service integration with state-funded and other PHN commissioned services
- Increasing community engagement and awareness activities, particularly with priority populations extend opening hours, employ more clinicians, or undertake additional community engagement

In addition for Satellites there will be increased access and service delivery due to extended opening hours and the ability to employ more clinicians and undertake additional community engagement activity.

Needs Assessment Priorities *

Needs Assessment

Country SA PHN-Needs Assessment 2025-2028 (Nov 2024)

Priorities

Priority	Page reference
Mental health services that are accessible to people living in rural and remote regions	187
Mental health services are accessible to support the wellbeing of children and youth	187



Activity Demographics

Target Population Cohort

Children and young people aged 12-25 with, or at risk of mental illness (including those with severe mental illness who are being managed in primary care), particularly young people with more complex care needs, in high need locations.

Regional coverage by LGA regions:

Berri Barmera
 Mount Gambier
 Murray Bridge
 Port Augusta
 Whyalla
 Mount Barker
 Victor Harbor (satellite)

Indigenous Specific *

No

Coverage

Whole Region

No

SA3 Name	SA3 Code
Murray and Mallee	40703



Activity Consultation and Collaboration

Consultation

Liaise and work with headspace national in expanding and enhancing the existing headspace network in Country SA PHN.

All of the headspace sites and lead agencies are regularly visited, consulted and supported by Country SA PHN to ensure the focus of each is aligned to local need. Ongoing monitoring and discussions are undertaken to ensure that the services remain effective and efficient.

The five Local Health Networks aligned to the respective headspace sites will be engaged and consulted to ensure established referral pathways and existing shared care arrangements are considered as part of the enhancement activity.

Youth reference groups will be engaged in consultation by the headspace sites.

Collaboration

Lead Agencies will operationalise the service agreement and codesign new activity within the local service landscape. Country SA PHN will continue to have a relationship with lead agencies at all eight rural sites. By proxy of the consortia model, centres have a collaboration relationship with primary care, mental health, alcohol and drug and vocational services.

Country SA PHN will consult with lead agencies and headspace National Office and Local Health Networks throughout the implementation of the Enhancement funding.

Consultation undertaken and ongoing with headspace youth reference groups to ensure Enhancement activities embed the voice of youth in operations.



Activity Milestone Details/Duration

Activity Start Date

01/05/2023

Activity End Date

30/06/2026

Service Delivery Start Date

01/10/2023

Service Delivery End Date

30/06/2026



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



NAB-HE - 02 - Headspace Enhancement - Mount Barker



Activity Metadata

Applicable Schedule *

NMHSPA Bilateral PHN Program

Activity Prefix *

NAB-HE

Activity Number *

02

Activity Title *

Headspace Enhancement - Mount Barker

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Mental Health

Aim of Activity *

Enhance individual headspace services' capacity to respond to local need and increase access to coordinated, multi-disciplinary care for cohorts of young people, as well as to improve workforce attraction and retention for the headspace Centres and sites in our region.

Activity will follow the Primary Health Network Youth Mental Health Activity Guidance and reflect the National headspace service model.

Description of Activity *

Results expected to be achieved within planning period:

Provide headspace services with additional capacity to meet the current and increasing needs of young people experiencing, or at risk of, mild to moderate mental illness

- Increased access to supports via recruitment of additional clinical and non-clinical staff
- Recruitment of identified positions reflective of community demographics eg: cultural advisors/care connectors
- Enhancing GP remuneration under the Subsection 19(2) exemption (for eligible headspace locations)
- building the capacity of the workforce via professional development and upskilling, including upskilling in culturally appropriate care
- Improving the implementation of appropriate and evidenced based approaches
- Supplementing salaries for the existing multi-disciplinary workforce

- Improving care coordination, referral pathways and service integration with state-funded and other PHN commissioned services
- Increasing community engagement and awareness activities, particularly with priority populations extend opening hours, employ more clinicians, or undertake additional community engagement

Needs Assessment Priorities *

Needs Assessment

Country SA PHN-Needs Assessment 2025-2028 (Nov 2024)

Priorities

Priority	Page reference
Mental health services that are accessible to people living in rural and remote regions	187
Mental health services are accessible to support the wellbeing of children and youth	187



Activity Demographics

Target Population Cohort

Children and young people aged 12-25 with, or at risk of mental illness (including those with severe mental illness who are being managed in primary care), particularly young people with more complex care needs, in high need locations.

Regional coverage by LGA regions:

Berri Barmera
 Mount Gambier
 Murray Bridge
 Port Augusta
 Whyalla
 Mount Barker
 Victor Harbor (satellite)

Indigenous Specific *

No

Coverage

Whole Region

No

SA3 Name	SA3 Code
Adelaide Hills	40102



Activity Consultation and Collaboration

Consultation

Liaise and work with headspace national in expanding and enhancing the existing headspace network in Country SA PHN.

All of the headspace sites and lead agencies are regularly visited, consulted and supported by Country SA PHN to ensure the focus of each is aligned to local need. Ongoing monitoring and discussions are undertaken to ensure that the services remain effective and efficient.

The five Local Health Networks aligned to the respective headspace sites will be engaged and consulted to ensure established referral pathways and existing shared care arrangements are considered as part of the enhancement activity.

Youth reference groups will be engaged in consultation by the headspace sites.

Collaboration

Lead Agencies will operationalise the service agreement and codesign new activity within the local service landscape. Country SA PHN will continue to have a relationship with lead agencies at all eight rural sites. By proxy of the consortia model, centres have a collaboration relationship with primary care, mental health, alcohol and drug and vocational services.

Country SA PHN will consult with lead agencies and headspace National Office and Local Health Networks throughout the implementation of the Enhancement funding.

Consultation undertaken and ongoing with headspace youth reference groups to ensure Enhancement activities embed the voice of youth in operations.



Activity Milestone Details/Duration

Activity Start Date

01/05/2023

Activity End Date

30/06/2026

Service Delivery Start Date

01/10/2023

Service Delivery End Date

30/06/2026



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



NAB-HE - 03 - Headspace Enhancement - Mount Gambier



Activity Metadata

Applicable Schedule *

NMHSPA Bilateral PHN Program

Activity Prefix *

NAB-HE

Activity Number *

03

Activity Title *

Headspace Enhancement - Mount Gambier

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Mental Health

Aim of Activity *

Enhance individual headspace services' capacity to respond to local need and increase access to coordinated, multi-disciplinary care for cohorts of young people, as well as to improve workforce attraction and retention for the headspace Centres and sites in our region.

Activity will follow the Primary Health Network Youth Mental Health Activity Guidance and reflect the National headspace service model.

Description of Activity *

Results expected to be achieved within planning period:

Provide headspace services with additional capacity to meet the current and increasing needs of young people experiencing, or at risk of, mild to moderate mental illness

- Increased access to supports via recruitment of additional clinical and non-clinical staff
- Recruitment of identified positions reflective of community demographics eg: cultural advisors/care connectors
- Enhancing GP remuneration under the Subsection 19(2) exemption (for eligible headspace locations)
- building the capacity of the workforce via professional development and upskilling, including upskilling in culturally appropriate care
- Improving the implementation of appropriate and evidenced based approaches
- Supplementing salaries for the existing multi-disciplinary workforce

- Improving care coordination, referral pathways and service integration with state-funded and other PHN commissioned services
- Increasing community engagement and awareness activities, particularly with priority populations extend opening hours, employ more clinicians, or undertake additional community engagement

In addition for Satellites there will be increased access and service delivery due to extended opening hours and the ability to employ more clinicians and undertake additional community engagement activity.

Needs Assessment Priorities *

Needs Assessment

Country SA PHN-Needs Assessment 2025-2028 (Nov 2024)

Priorities

Priority	Page reference
Mental health services that are accessible to people living in rural and remote regions	187
Mental health services are accessible to support the wellbeing of children and youth	187



Activity Demographics

Target Population Cohort

Children and young people aged 12-25 with, or at risk of mental illness (including those with severe mental illness who are being managed in primary care), particularly young people with more complex care needs, in high need locations.

Regional coverage by LGA regions:

Berri Barmera
 Mount Gambier
 Murray Bridge
 Port Augusta
 Whyalla
 Mount Barker
 Victor Harbor (satellite)

Indigenous Specific *

No

Coverage

Whole Region

No

SA3 Name	SA3 Code
Limestone Coast	40702



Activity Consultation and Collaboration

Consultation

Liaise and work with headspace national in expanding and enhancing the existing headspace network in Country SA PHN.

All of the headspace sites and lead agencies are regularly visited, consulted and supported by CSAPHN to ensure the focus of each is aligned to local need. Ongoing monitoring and discussions are undertaken to ensure that the services remain effective and efficient.

The five Local Health Networks aligned to the respective headspace sites will be engaged and consulted to ensure established referral pathways and existing shared care arrangements are considered as part of the enhancement activity.

Youth reference groups will be engaged in consultation by the headspace sites.

Collaboration

Lead Agencies will operationalise the service agreement and codesign new activity within the local service landscape. CSAPHN will continue to have a relationship with lead agencies at all eight rural sites. By proxy of the consortia model, centres have a collaboration relationship with primary care, mental health, alcohol and drug and vocational services.

CSAPHN will consult with lead agencies and headspace National Office and Local Health Networks throughout the implementation of the Enhancement funding.

Consultation undertaken and ongoing with headspace youth reference groups to ensure Enhancement activities embed the voice of youth in operations.



Activity Milestone Details/Duration

Activity Start Date

01/05/2023

Activity End Date

30/06/2026

Service Delivery Start Date

01/10/2023

Service Delivery End Date

30/06/2026



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



NAB-HE - 04 - Headspace Enhancement - Murray Bridge



Activity Metadata

Applicable Schedule *

NMHSPA Bilateral PHN Program

Activity Prefix *

NAB-HE

Activity Number *

04

Activity Title *

Headspace Enhancement - Murray Bridge

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Mental Health

Aim of Activity *

Enhance individual headspace services' capacity to respond to local need and increase access to coordinated, multi-disciplinary care for cohorts of young people, as well as to improve workforce attraction and retention for the headspace Centres and sites in our region.

Activity will follow the Primary Health Network Youth Mental Health Activity Guidance and reflect the National headspace service model.

Description of Activity *

Results expected to be achieved within planning period:

Provide headspace services with additional capacity to meet the current and increasing needs of young people experiencing, or at risk of, mild to moderate mental illness

- Increased access to supports via recruitment of additional clinical and non-clinical staff
- Recruitment of identified positions reflective of community demographics eg: cultural advisors/care connectors
- Enhancing GP remuneration under the Subsection 19(2) exemption (for eligible headspace locations)
- building the capacity of the workforce via professional development and upskilling, including upskilling in culturally appropriate care
- Improving the implementation of appropriate and evidenced based approaches
- Supplementing salaries for the existing multi-disciplinary workforce

- Improving care coordination, referral pathways and service integration with state-funded and other PHN commissioned services
- Increasing community engagement and awareness activities, particularly with priority populations extend opening hours, employ more clinicians, or undertake additional community engagement

In addition for Satellites there will be increased access and service delivery due to extended opening hours and the ability to employ more clinicians and undertake additional community engagement activity.

Needs Assessment Priorities *

Needs Assessment

Country SA PHN-Needs Assessment 2025-2028 (Nov 2024)

Priorities

Priority	Page reference
Mental health services that are accessible to people living in rural and remote regions	187
Mental health services are accessible to support the wellbeing of children and youth	187



Activity Demographics

Target Population Cohort

Children and young people aged 12-25 with, or at risk of mental illness (including those with severe mental illness who are being managed in primary care), particularly young people with more complex care needs, in high need locations.

Regional coverage by LGA regions:

Berri Barmera
 Mount Gambier
 Murray Bridge
 Port Augusta
 Whyalla
 Mount Barker
 Victor Harbor (satellite)

Indigenous Specific *

No

Coverage

Whole Region

No

SA3 Name	SA3 Code
Murray and Mallee	40703



Activity Consultation and Collaboration

Consultation

Liaise and work with headspace national in expanding and enhancing the existing headspace network in Country SA PHN.

All of the headspace sites and lead agencies are regularly visited, consulted and supported by Country SA PHN to ensure the focus of each is aligned to local need. Ongoing monitoring and discussions are undertaken to ensure that the services remain effective and efficient.

The five Local Health Networks aligned to the respective headspace sites will be engaged and consulted to ensure established referral pathways and existing shared care arrangements are considered as part of the enhancement activity.

Youth reference groups will be engaged in consultation by the headspace sites.

Collaboration

Lead Agencies will operationalise the service agreement and codesign new activity within the local service landscape. CSAPHN will continue to have a relationship with lead agencies at all eight rural sites. By proxy of the consortia model, centres have a collaboration relationship with primary care, mental health, alcohol and drug and vocational services.

CSAPHN will consult with lead agencies and headspace National Office and Local Health Networks throughout the implementation of the Enhancement funding.

Consultation undertaken and ongoing with headspace youth reference groups to ensure Enhancement activities embed the voice of youth in operations.



Activity Milestone Details/Duration

Activity Start Date

01/05/2023

Activity End Date

30/06/2026

Service Delivery Start Date

01/10/2023

Service Delivery End Date

30/06/2026



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



NAB-HE - 05 - Headspace Enhancement - Victor Harbor



Activity Metadata

Applicable Schedule *

NMHSPA Bilateral PHN Program

Activity Prefix *

NAB-HE

Activity Number *

05

Activity Title *

Headspace Enhancement - Victor Harbor

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Mental Health

Aim of Activity *

Enhance individual headspace services' capacity to respond to local need and increase access to coordinated, multi-disciplinary care for cohorts of young people, as well as to improve workforce attraction and retention for the headspace Centres and sites in our region.

Activity will follow the Primary Health Network Youth Mental Health Activity Guidance and reflect the National headspace service model.

Description of Activity *

Results expected to be achieved within planning period:

Provide headspace services with additional capacity to meet the current and increasing needs of young people experiencing, or at risk of, mild to moderate mental illness

- Increased access to supports via recruitment of additional clinical and non-clinical staff
- Recruitment of identified positions reflective of community demographics eg: cultural advisors/care connectors
- Enhancing GP remuneration under the Subsection 19(2) exemption (for eligible headspace locations)
- building the capacity of the workforce via professional development and upskilling, including upskilling in culturally appropriate care
- Improving the implementation of appropriate and evidenced based approaches

- Supplementing salaries for the existing multi-disciplinary workforce
- Improving care coordination, referral pathways and service integration with state-funded and other PHN commissioned services
- Increasing community engagement and awareness activities, particularly with priority populations extend opening hours, employ more clinicians, or undertake additional community engagement

In addition for Satellites there will be increased access and service delivery due to extended opening hours and the ability to employ more clinicians and undertake additional community engagement activity.

Needs Assessment Priorities *

Needs Assessment

Country SA PHN-Needs Assessment 2025-2028 (Nov 2024)

Priorities

Priority	Page reference
Mental health services that are accessible to people living in rural and remote regions	187
Mental health services are accessible to support the wellbeing of children and youth	187



Activity Demographics

Target Population Cohort

Children and young people aged 12-25 with, or at risk of mental illness (including those with severe mental illness who are being managed in primary care), particularly young people with more complex care needs, in high need locations.

Regional coverage by LGA regions:

Berri Barmera
 Mount Gambier
 Murray Bridge
 Port Augusta
 Whyalla
 Mount Barker
 Victor Harbor (satellite)

Indigenous Specific *

No

Coverage

Whole Region

No

SA3 Name	SA3 Code
Fleurieu - Kangaroo Island	40701



Activity Consultation and Collaboration

Consultation

Liaise and work with headspace national in expanding and enhancing the existing headspace network in Country SA PHN.

All of the headspace sites and lead agencies are regularly visited, consulted and supported by CSAPHN to ensure the focus of each is aligned to local need. Ongoing monitoring and discussions are undertaken to ensure that the services remain effective and efficient.

The five Local Health Networks aligned to the respective headspace sites will be engaged and consulted to ensure established referral pathways and existing shared care arrangements are considered as part of the enhancement activity.

Youth reference groups will be engaged in consultation by the headspace sites.

Collaboration

Lead Agencies will operationalise the service agreement and codesign new activity within the local service landscape. CSAPHN will continue to have a relationship with lead agencies at all eight rural sites. By proxy of the consortia model, centres have a collaboration relationship with primary care, mental health, alcohol and drug and vocational services.

CSAPHN will consult with lead agencies and headspace National Office and Local Health Networks throughout the implementation of the Enhancement funding.

Consultation undertaken and ongoing with headspace youth reference groups to ensure Enhancement activities embed the voice of youth in operations.



Activity Milestone Details/Duration

Activity Start Date

01/05/2023

Activity End Date

30/06/2026

Service Delivery Start Date

01/10/2023

Service Delivery End Date

30/06/2026



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



NAB-HE - 06 - Headspace Enhancement - Port Augusta



Activity Metadata

Applicable Schedule *

NMHSPA Bilateral PHN Program

Activity Prefix *

NAB-HE

Activity Number *

06

Activity Title *

Headspace Enhancement - Port Augusta

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Mental Health

Aim of Activity *

Enhance individual headspace services' capacity to respond to local need and increase access to coordinated, multi-disciplinary care for cohorts of young people, as well as to improve workforce attraction and retention for the headspace Centres and sites in our region.

Activity will follow the Primary Health Network Youth Mental Health Activity Guidance and reflect the National headspace service model.

Description of Activity *

Results expected to be achieved within planning period:

Provide headspace services with additional capacity to meet the current and increasing needs of young people experiencing, or at risk of, mild to moderate mental illness

- Increased access to supports via recruitment of additional clinical and non-clinical staff
- Recruitment of identified positions reflective of community demographics eg: cultural advisors/care connectors
- Enhancing GP remuneration under the Subsection 19(2) exemption (for eligible headspace locations)
- building the capacity of the workforce via professional development and upskilling, including upskilling in culturally appropriate care
- Improving the implementation of appropriate and evidenced based approaches
- Supplementing salaries for the existing multi-disciplinary workforce

- Improving care coordination, referral pathways and service integration with state-funded and other PHN commissioned services
- Increasing community engagement and awareness activities, particularly with priority populations extend opening hours, employ more clinicians, or undertake additional community engagement

Needs Assessment Priorities *

Needs Assessment

Country SA PHN-Needs Assessment 2025-2028 (Nov 2024)

Priorities

Priority	Page reference
Mental health services that are accessible to people living in rural and remote regions	187
Mental health services are accessible to support the wellbeing of children and youth	187



Activity Demographics

Target Population Cohort

Children and young people aged 12-25 with, or at risk of mental illness (including those with severe mental illness who are being managed in primary care), particularly young people with more complex care needs, in high need locations.

Regional coverage by LGA regions:

Berri Barmera
 Mount Gambier
 Murray Bridge
 Port Augusta
 Whyalla
 Mount Barker
 Victor Harbor (satellite)

Indigenous Specific *

No

Coverage

Whole Region

No

SA3 Name	SA3 Code
Outback - North and East	40602



Activity Consultation and Collaboration

Consultation

Liaise and work with headspace national in expanding and enhancing the existing headspace network in Country SA PHN.

All of the headspace sites and lead agencies are regularly visited, consulted and supported by Country SA PHN to ensure the focus of each is aligned to local need. Ongoing monitoring and discussions are undertaken to ensure that the services remain effective and efficient.

The five Local Health Networks aligned to the respective headspace sites will be engaged and consulted to ensure established referral pathways and existing shared care arrangements are considered as part of the enhancement activity.

Youth reference groups will be engaged in consultation by the headspace sites.

Collaboration

Lead Agencies will operationalise the service agreement and codesign new activity within the local service landscape. Country SA PHN will continue to have a relationship with lead agencies at all eight rural sites. By proxy of the consortia model, centres have a collaboration relationship with primary care, mental health, alcohol and drug and vocational services.

Country SA PHN will consult with lead agencies and headspace National Office and Local Health Networks throughout the implementation of the Enhancement funding.

Consultation undertaken and ongoing with headspace youth reference groups to ensure Enhancement activities embed the voice of youth in operations.



Activity Milestone Details/Duration

Activity Start Date

01/05/2023

Activity End Date

30/06/2026

Service Delivery Start Date

01/10/2023

Service Delivery End Date

30/06/2026



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

Deed of Variation to lead agencies current 2023-25 contracts to enhance service delivery of existing headspace providers.

Existing headspace providers will continue to be monitored against Performance Based Commissioning (PBC) model and principles.



NAB-HE - 07 - Headspace Enhancement - Whyalla



Activity Metadata

Applicable Schedule *

NMHSPA Bilateral PHN Program

Activity Prefix *

NAB-HE

Activity Number *

07

Activity Title *

Headspace Enhancement - Whyalla

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Mental Health

Aim of Activity *

Enhance individual headspace services' capacity to respond to local need and increase access to coordinated, multi-disciplinary care for cohorts of young people, as well as to improve workforce attraction and retention for the headspace Centres and sites in our region.

Activity will follow the Primary Health Network Youth Mental Health Activity Guidance and reflect the National headspace service model.

Description of Activity *

Results expected to be achieved within planning period:

Provide headspace services with additional capacity to meet the current and increasing needs of young people experiencing, or at risk of, mild to moderate mental illness

- Increased access to supports via recruitment of additional clinical and non-clinical staff
- Recruitment of identified positions reflective of community demographics eg: cultural advisors/care connectors
- Enhancing GP remuneration under the Subsection 19(2) exemption (for eligible headspace locations)
- building the capacity of the workforce via professional development and upskilling, including upskilling in culturally appropriate care
- Improving the implementation of appropriate and evidenced based approaches
- Supplementing salaries for the existing multi-disciplinary workforce

- Improving care coordination, referral pathways and service integration with state-funded and other PHN commissioned services
- Increasing community engagement and awareness activities, particularly with priority populations extend opening hours, employ more clinicians, or undertake additional community engagement

In addition for Satellites there will be increased access and service delivery due to extended opening hours and the ability to employ more clinicians and undertake additional community engagement activity.

Needs Assessment Priorities *

Needs Assessment

Country SA PHN-Needs Assessment 2025-2028 (Nov 2024)

Priorities

Priority	Page reference
Mental health services that are accessible to people living in rural and remote regions	187
Mental health services are accessible to support the wellbeing of children and youth	187



Activity Demographics

Target Population Cohort

Children and young people aged 12-25 with, or at risk of mental illness (including those with severe mental illness who are being managed in primary care), particularly young people with more complex care needs, in high need locations.

Regional coverage by LGA regions:

Berri Barmera
 Mount Gambier
 Murray Bridge
 Port Augusta
 Whyalla
 Mount Barker
 Victor Harbor (satellite)

Indigenous Specific *

No

Coverage

Whole Region

No

SA3 Name	SA3 Code
Eyre Peninsula and South West	40601



Activity Consultation and Collaboration

Consultation

Liaise and work with headspace national in expanding and enhancing the existing headspace network in Country SA PHN.

All of the headspace sites and lead agencies are regularly visited, consulted and supported by Country SA PHN to ensure the focus of each is aligned to local need. Ongoing monitoring and discussions are undertaken to ensure that the services remain effective and efficient.

The five Local Health Networks aligned to the respective headspace sites will be engaged and consulted to ensure established referral pathways and existing shared care arrangements are considered as part of the enhancement activity.

Youth reference groups will be engaged in consultation by the headspace sites.

Collaboration

Lead Agencies will operationalise the service agreement and codesign new activity within the local service landscape. Country SA PHN will continue to have a relationship with lead agencies at all eight rural sites. By proxy of the consortia model, centres have a collaboration relationship with primary care, mental health, alcohol and drug and vocational services.

Country SA PHN will consult with lead agencies and headspace National Office and Local Health Networks throughout the implementation of the Enhancement funding.

Consultation undertaken and ongoing with headspace youth reference groups to ensure Enhancement activities embed the voice of youth in operations.



Activity Milestone Details/Duration

Activity Start Date

01/05/2023

Activity End Date

30/06/2026

Service Delivery Start Date

01/10/2023

Service Delivery End Date

30/06/2026



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



NAB-H2H - 03 - Adult Mental Health Centre - Mount Barker



Activity Metadata

Applicable Schedule *

NMHSPA Bilateral PHN Program

Activity Prefix *

NAB-H2H

Activity Number *

03

Activity Title *

Adult Mental Health Centre - Mount Barker

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Aim of Activity *

In accordance with the published service model, guidance provided by the Department and within the funding amounts provided for this Activity, Country SA PHN must establish and operate a Medicare Mental Health Centre service in Mount Barker, to be co-located with the Urgent Mental Health Care Centre Service funded by the South Australian Government.

Under the March 2024 updated South Australian Bilateral schedule on Mental Health and Suicide Prevention, the Mount Barker Head to Health Centre will be inclusive of enhancements to provide additional urgent and crisis support capabilities, beyond the requirements of the national Adult Head to Health Services Model. These enhancements are as a result of funding via the South Australian Government as identified in the Bilateral schedule.

Medicare Mental Health sites will provide a safe and welcoming space for people and their family and friends, who may be in distress or crisis, or need help finding the right mental health services for their individual needs. The service support adults experiencing moderate to high levels of emotional distress, crises, mental ill health, and/or addiction, and their families and carers through a 'no wrong door' approach.

Description of Activity *

The Medicare Mental Health Centre in Mount Barker provides Urgent Mental health Care component which is integrated within the service model. Additionally, it has the site and service model have undergone formal review by the Office of the Chief Psychiatrist (SA Health) and has now been formally Gazetted as an authorised Community Mental Health Facility in accordance with Section 97A of the Mental Health Act 2009.

The Centre may receive patients under the Mental Health Act 2009—Section 56 or 57 to facilitate mental health assessment and if required safe transfer of a patient. Any ongoing health care within the Mt Barker Medicare Mental Health Centre may only be provided voluntarily.

The centre provides the following core service elements:

- i. responds to people experiencing crisis or in significant distress.
- ii. provide a central point to connect people to other services in the region, including through offering information and advice about mental health, service navigation and referral pathways for individuals, their carers and family.
- iii. provide in-house assessment using the Intake, Assessment and Referral (IAR) decisional support tool to connect people with the most appropriate services; and
- iv. provide evidence-based and evidence-informed immediate and short to medium term episodes of care, including utilisation of digital mental health platforms.

Building on existing service integration and needs based planning, Country SA PHN will:

- i. work with our Local Hospital Network (or equivalent) to develop protocols for appropriate care integration and seamless transfer of patients when needed.
- ii. liaise with key primary care services, public and private hospitals, General Practitioner clinics, Aboriginal Community Controlled Health Services and non-Government and community organisations including consumer and carer representative groups or lived experience representatives to establish and operate centres and satellites; and
- iii. integrate with the national Head to Health intake and assessment phone service.

Needs Assessment Priorities *

Needs Assessment

Country SA PHN-Needs Assessment 2025-2028 (Nov 2024)

Priorities

Priority	Page reference
Mental health services that are accessible to people living in rural and remote regions	187
Access to responsive and appropriate mental health services	188
Integrated mental health services and systems for coordinated care across the health and social sector	188



Activity Demographics

Target Population Cohort

Medicare Mental Health Centres provide a safe and welcoming space for people and their family and friends, who may be in distress or crisis, or need help finding the right mental health services for their individual needs.

The target population for this service is aimed at People aged 16 - 65 years experiencing moderate to high levels of emotional distress, crises, mental ill health, and/or addiction, and their families and carers through a 'no wrong door' approach.

Indigenous Specific *

No

Coverage

Whole Region

No

SA3 Name	SA3 Code
Adelaide Hills	40102



Activity Consultation and Collaboration

Consultation

Request for Tender is complete with Summit Health Inc the successful service provider engaged. Service is operational and official launch was held in March 2025.

Monthly service integration and clinical governance meetings occurring with the Barossa Hills and Fleurieu Health Network, SA Dept of Health and Wellbeing, Office of the Chief Psychiatrist, SA Ambulance and SA Police, along with local lived experience representatives.

Co-design with Lived Experience Reference Group and First Nations representatives is ongoing on the functional design elements and building cultural responsiveness of the Centre.

Regular scheduled engagement with the commissioned service provider and the growing community of practice in CSAPHN of providers delivering Adult Mental Health Centres, Satellites and also the Medicare Mental Health Phone Service (formerly Head to Health Assessment and Referral Phone Service).

A Community of Practice network was formed early 2025 across all 5 South Australian Medicare Mental Health Centres, with regular, ongoing meetings planned.

Collaboration

Building on existing service integration and needs based planning, Country SA PHN will:

- i. work with our Local Hospital Network (or equivalent) to develop protocols for appropriate care integration and seamless transfer of patients when needed;
- ii. liaise with key primary care services, public and private hospitals, General Practitioner clinics, Aboriginal Community Controlled Health Services and non-Government and community organisations including consumer and carer representative groups or lived experience representatives to establish and operate centres and satellites; and
- iii. work closely with South Australia Health in the joint planning and co-commissioning of this enhanced service.



Activity Milestone Details/Duration

Activity Start Date

03/05/2022

Activity End Date

30/06/2026



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: Yes

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments